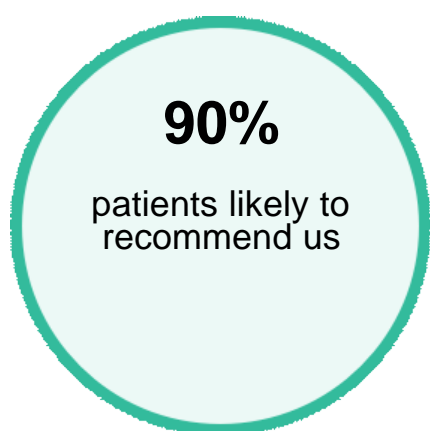


The Andover Health Centre Medical Practice

Patient Feedback

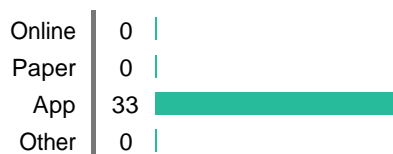
August 2016

33 patients left us feedback.

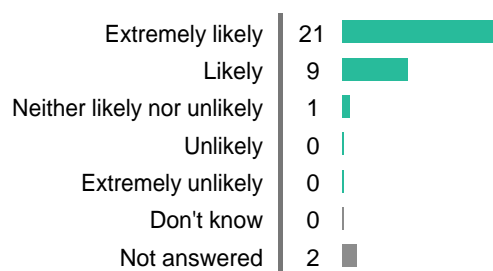


(10% didn't answer or gave a neutral response)

Spread of responses



How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



Can you tell us why you gave that response?

Some great staff, very helpful and friendly

We have always had helpful meetings with the doctor and nurses

Was good and easy to talk to

Dr Hickson is very good GP

Good service today

Good service always s

Dr H White is very proactive, supportive & helpful with advice as I try to care for my elderly Mum of 96. All nursing staff have been efficient & kind too. Thanks so much, the whole practice is brilliant.

Efficient and knowledgable

Staff very helpful, dr Scowen wonderful,

Lovely doc listened to me.

Prompt treatment

The staff are all so helpful and kind

Great reception staff

Good service

Dr Scowen was extremely caring and helpful. She made me feel like I mattered and empathised with me. She was lovely.

Kind and friendly helpful too

Receptionist are all more than helpful

Very helpful and friendly

Dedicated continued care

Friendly staff and helpful doctors

Happyfriendly staff

I've always been satisfied with the speed of getting an appointment